

Senior Grants Officer

Job Description & Person Specification

JOB TITLE:	Senior Grants Officer
SALARY:	£26,000
HOURS:	37.5 hours per week
RESPONSIBLE TO:	Charity Chief Executive
ACCOUNTABLE TO:	Office Manager
LOCATION:	Flexible. Will include office working at any of our four hospital sites - Queen Elizabeth Hospital Birmingham, Heartlands Hospital, Good Hope Hospital, Solihull Hospital with flexibility for occasional home working as suits the candidate and the business. If candidates have a preference to work at any particular site please state this in your covering letter.

KEY WORKING RELATIONSHIPS

Internal:	Office Manager, Grants Officer, Stewardship Team, Fundraising Team, Communications Team, Operations Teams, Director of Fundraising, Charity Chief Executive
	Chairman and Board of Trustees, NHS Trust Communications Department, NHS Trust Executive Management Team
	Consultants, Nursing staff, Clinical staff, Royal Centre for Defence Medicine staff, Medical Secretaries, Administrative Staff
External:	Fundraisers, donors, supporters, volunteers, corporate sector, community groups, events management, NHS Charities Together, national and local media outlets

JOB SUMMARY

This is a full time post providing leadership and support to other members of the Grants team at University Hospitals Birmingham Charity ('UHB Charity'), the official NHS Charity for the four hospitals of University Hospitals Birmingham NHS Foundation Trust - Queen Elizabeth Hospital Birmingham, Heartlands Hospital, Good Hope Hospital and Solihull Hospital.

UHB Charity is dedicated to improving the experience of patients, their families and the staff who care for them.

The Charity raises funds to support patients of the four hospitals by providing new and innovative equipment, funding research and supporting patient and family welfare projects.

The Queen Elizabeth Hospital Birmingham in particular has a world class reputation, and specialises in cancer treatment, organ transplantations and trauma care. It is also home of the Royal Centre for Defence Medicine, where the UK's military patients are treated.

Heartlands Hospital has a specialist neo-natal unit and very busy children's and maternity units.

Good Hope Hospital and Solihull Hospital serve the towns of Sutton Coldfield and Solihull.

The role is varied and includes considering grant applications from our medical teams, meeting and liaising with wards and departments to develop potential grant applications, working with the Charity Chief Executive and Trustees to assess the effectiveness of our grants and ensuring the general smooth running of the Charity's grants programme.

Working as part of a team the Senior Grants Officer will have specific responsibility for checking the suitability of grant requests, corresponding with suppliers and procurement teams, and organising the payment of invoices.

The post holder will proactively seek feedback on the Charity's grants programme, and will coordinate formal grant review sessions.

The Senior Grants Officer will work with the Fundraising team to develop their fundraising campaigns by explaining the impact of our grants, and with the Communications team to identify and promote interesting case studies of grants awarded and the differences they have made.

This role is a fantastic opportunity for someone already experienced in grant making and developing and supporting team members who is looking to take on more responsibility within and organisations.

PRINCIPAL DUTIES

- Analysing grant applications submitted to the hospital charity and making recommendations as to whether they should be approved or not.
- Working with doctors and nurses to develop potential grant applications to the hospital charity.
- Supporting and developing other members of the Grants Team.
- Implementing processes and procedures to improve the workflow of the Grants Team.
- Ordering items through a variety of means with specific responsibility for accurate inputting of charitable orders and liaising with procurement teams.
- Working with suppliers to ensure that the best possible price is obtained to maximise the potential of all grant expenditure.
- Working with the Finance Team to ensure that income and expenditure is tracked to the correct fund.
- Liaising with all levels of hospital staff on charitable issues with specific responsibility for ensuring all queries are responded to in a timely manner.

- Sending out fund statements on a quarterly basis to hospital staff and answering any queries that may arise.
- Ensuring compliance with charitable law & regulations and hospital procurement in ordering items purchased with charitable funds.
- Managing and prioritising unpredictable and frequently interrupted busy workload.
- Work with and delivering clear objectives and key performance indicators.
- Proactively contributing to the achievement of targets and the ongoing fundraising success of the Charity as a whole and to be a supportive, effective and collegiate team member.
- Supporting fundraising events put on by the charity and its supporters by attending and assisting the fundraising team as and when required.

COMMUNICATION

- Relaying accurate and timely information to the Fundraising Team, the Charity Chief Executive and Charity Trustees on a regular basis. Communicating with clinical and non clinical staff within the hospital. Communicating with donors and fundraisers.
- Dealing with enquiries from the general public, disseminating information and ensuring that the appropriate action is taken, whilst maintaining the Charity's policies and procedures.

ORGANISATIONAL RESPONSIBILITIES

- Maintaining procurement systems. Accurately inputting charitable orders. Receipting goods received. Production and upkeep of grant databases.
- Organising, with the rest of the team, manning levels of the Charity offices and hubs to ensure a continual service to the public.

PROFESSIONAL RESPONSIBILITIES

- Able to present oneself in a professional manner as a representative of the hospital and the charity.
- Able to maintain confidentiality in all aspects of duty including fundraiser and donor data.
- Assisting in maintaining accurate records and to complete and return as requested statistical data.
- Maintain an accurate effective database, recording essential information and providing statistical data in accordance with guidelines and policy using Raiser's Edge, Microsoft Office, Word and Access.

MISCELLANEOUS

- To represent the Charity in a variety of different contexts and to a variety of different audiences.
- To ensure that a positive image of the hospital and the Charity is projected at all times.

- To hold a flexible approach to work when asked to take on other fundraising or admin duties when the team needs to cover holidays, or at times of workload pressure.
- To adopt a supportive and collegiate approach when working with the fundraising team and other colleagues within the hospital.

The Senior Grants Officer will also carry out other projects and duties as directed by the Office Manager and Charity Chief Executive.

NOTES:

This is not intended to be an exhaustive list of responsibilities but more an outline framework against which the post holder will be given flexibility to define the detail. Any changes will be the subject of consultation with the post holder.

All employees must adhere to and perpetuate Charity Policies and Procedures relating to:

- Health and Safety
- No Smoking at Work
- Equal Opportunities in Employment, including responsibilities under the Disability Discrimination Act.

Your attention is drawn to the confidential nature of information collected within the NHS. The unauthorised use or disclosure of patient or other personal information is a dismissible offence and in the case of computerised information could result in a prosecution for an offence or action for civil damages under the Data Protection Act 1984.

Please note that employees are employed directly by the Charity and not the NHS.

Employees do not have access to the NHS Pension Scheme.

Employees of the Charity are eligible to join a defined contribution pension scheme, to which the Charity will contribute 8% of an employee's annual salary in addition to employee contributions.

Employees of the Charity are eligible for enhanced maternity and sickness pay.

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Person Specification

Competence	Essential	Method of Assessment
Education and qualifications	GCSE English Language or equivalent	Application
	GCSE Mathematics or equivalent	Application
	Experience of using Microsoft Office	Application
	Desirable Educated to degree level or equivalent	Application
Experience	Experience of grant making in a charitable organisation	Application/Interview
	Experience of working with donors and fundraisers	Application/Interview
	Experience of independent peer review process in a grant making or academic setting	Application/Interview
	Experience of procurement systems or financial procedures	Application/Interview
	Experience of working on own initiative	Application/Interview
	Previous experience of working with senior staff	Application/Interview
	Desirable Experience of working and consulting with patients and/or the public	Application/Interview
	Experience of working with medical staff	Application/Interview
Skills/Knowledge/Ability	Excellent written skills with first class spelling	Application/Interview
	Use of Microsoft Office including Word, Excel, Access, Outlook, Powerpoint along	Application/Interview

	with other software packages	
	Ability to produce accurately typed and photocopied documents efficiently and to high standard	Application/Interview
	Ability to ensure accurate data inputting with a high attention to detail	Application/Interview
	Clear and polite telephone manner	Application/Interview
	Ability to work independently and under pressure, prioritising work to meet deadlines	Application/Interview
	Ability to deal with heavy, unpredictable workloads	Application/Interview
	Ability to set up and maintain organisational systems and follow processes	Application/Interview
	Ability to work flexibly to meet the needs of the charity	Application/Interview
	Problem solving	Application/Interview
	Record keeping	Application/Interview
	Ability to use own initiative and work unsupervised	Application/Interview
	Non-judgemental attitude	Application/Interview
	Accepts responsibility for own decisions	Application/Interview
	Ability to represent the Charity at events and functions	Application/Interview
	Good interpersonal skills and ability to influence people at all levels	Application/Interview
	Understanding and respect for the importance of patient confidentiality	
	Desirable	
	Understanding of the NHS and wider health and patient issues	
Additional Information	A team player with a flexible approach.	Application/Interview
	Available to work out of hours if required.	Application/Interview

	Desirable Car driver	Application/Interview
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