



## Raffle Terms & Conditions

### University Hospitals Birmingham Charity Raffle 2020 Terms & Conditions

1. These terms and conditions set out the Rules for the University Hospitals Birmingham Charity Raffle. By purchasing a raffle entry, a player agrees to be bound by these Rules.
2. Applications must be from players aged 18 years old or over. No person under this age is allowed by law to enter the University Hospitals Birmingham Charity Raffle. Anyone found to be under the age of 18 on the date of the ticket purchase will automatically forfeit the right to a prize.
3. The closing date of the University Hospitals Birmingham Charity Raffle is 15/12/2020 and any money received **after** 15/12/2020 will be treated as donations.
4. The draw will take place on 18/12/2020. Winners will be notified as soon as possible by telephone or in writing and within 2 weeks of the draw.
5. All reasonable effort will be made to contact prize winners, but if the Charity cannot contact a winner, the Charity reserves the right to distribute the prize as appropriate. All prizes must be claimed within 28-day period of the draw. The Charity reserves the right to request proof of identity and age from any person who claims a prize.
6. University Hospitals Birmingham Charity reserves the right without notice or reason to cancel or refuse entry to the raffle. The Charity's decision on all matters affecting the draw is final and legally binding. No correspondence regarding the results of the draw will be entered into.
7. University Hospitals Birmingham Charity holds a Small Society Lottery License Number 6869 Birmingham City Council. The Promoter is University Hospitals Birmingham Charity, Nuffield House Fifth Floor, Queen Elizabeth Hospital, Birmingham. B15 2QU
8. Complaints will be handled in line with the complaints procedure which can be accessed through speaking to a member of the Charities team. Complaints that cannot be resolved by the Charity, will be escalated to The Independent Betting Adjudication Service Ltd (IBAS).
9. The winners of the University Hospitals Birmingham Charity will be notified by telephone where a telephone number is available and by post if no telephone number is provided. A list of winners will be published on our website [www.hospitalcharity.org/christmasraffle](http://www.hospitalcharity.org/christmasraffle) after the draw.
10. The cost of each ticket and entry is £1.
11. The maximum number of tickets per person is 100.
12. Full payment for each ticket must be received and funds cleared before the ticket/s can be entered in to the draw. Only tickets for which full payment has been received are able to win prize/s.

13. There are 12 prizes available.
14. The first prize is £1,000 cash prize! The second prize is Luxury Leisure (£250 outdoor experience and £200 gym wear voucher). The third prize is Festive Indulgence (Luxury festive hamper including 2 x bottles Freixenet Prosecco and 2 x magnum of Italian sparkling rosé and £100 spa voucher). Plus runner up prizes of Family days out to Hoo Farm, Cadbury World, Windsor Castle and West Midlands Safari Park; £100 spa voucher; 2 x £50 vouchers for Patch plants; a £75 voucher for Silver and Love, Harborne; and a silver necklace. There are no alternatives and no interest is payable.
15. All warranties, conditions and guarantees relating to the raffle by or on behalf of University Hospitals Birmingham Charity, whether express or implied by law are excluded to the maximum extent permitted by law.
16. The liability of University Hospitals Birmingham Charity to any player shall be limited to the amount of any prize which is due to that person.
17. No liability is accepted for loss, theft or delay due to postal delays.
18. Tickets may not be sold in the street.
19. University Hospitals Birmingham Charity staff and trustees are excluded from playing all University Hospitals Birmingham Charity raffles and lotteries, including the Christmas Raffle. Volunteers may participate in raffles and lotteries unless they are involved in the administration of that raffle/lottery in which case they must not participate.
20. No detail in a raffle entry may be changed in any way once it has been submitted except for change of address.
21. All information provided by players for the purposes of the raffle will be stored, managed and used in accordance with data protection law and the University Hospitals Birmingham Charity Privacy Policy, which is available here: <https://www.hospitalcharity.org>.
22. University Hospitals Birmingham Charity will not transfer or otherwise disclose the personal data of any player to any third party, except the Gambling Commission, law enforcement agencies or in any other circumstances where required by law.
23. University Hospitals Birmingham Charity reserves the right to update the Raffle Rules and any updated version will be effective as soon as it is published on the website: <https://www.hospitalcharity.org>.
24. The Raffle is open to residents of the UK, Channel Islands and the Isle of Man.
25. The University Hospitals Birmingham Charity is subject to the laws of England and Wales.
26. All proceeds from this raffle will be used for the charitable purposes of University Hospitals Birmingham Charity.

**Supporting information used in promotion of University Hospitals Birmingham Charity.**

University Hospitals Birmingham Charity is licensed by Birmingham City Council's Small Society Lottery Licence number 6869 and this raffle is run under the rules laid down by the Gambling Act 2005.

The University Hospitals Birmingham Charity is intended to be a fun way to support University Hospitals Birmingham and the vital work we do. Are you gambling more than you really want to? If you feel you have a problem with gambling please visit [GambleAware's website](https://www.gamblaware.org) for help and advice,

or contact the National Gambling Helpline between 8 am and midnight on 0808 8020 133. To exclude yourself from our database for future raffle mailings please contact: [charities@uhb.nhs.uk](mailto:charities@uhb.nhs.uk)

University Hospitals Birmingham Charity is a member of the Lotteries Council [www.lotteriescouncil.org.uk](http://www.lotteriescouncil.org.uk) and therefore supports and contributes to research into problem gambling.

The person responsible for the promotion of this lottery is Thomas Joyce.

For more information about University Hospitals Birmingham Charity, our raffles and other ways to donate please visit <https://www.hospitalcharity.org> or contact our charity team by email at [charities@uhb.nhs.uk](mailto:charities@uhb.nhs.uk) or by calling 0121 371 4852.



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